



UNITED STATES  
NUCLEAR REGULATORY COMMISSION  
WASHINGTON, D.C. 20555-0001

May 16, 2001

James Ruland  
Ruland Associates, Inc.  
P.O. Box 790  
Charles Town, WV 25414-0790

On my final days at US Nuclear Regulatory Commission, I wanted to take a moment to thank you and your employees for the excellent support you have provided me in the operation of the NRC Data Centers.

When I took over responsibility for the operation 11 years ago, the Data Center was in serious disarray. Throughout the years, I have seen a steady improvement in the operation with the greatest increase occurring when Ruland Associates took over six years ago. The quality of employees, support, documentation, reports and overall work ethic has been outstanding.

Dale, Faith, Carl, Floyd, and Lou are perfect examples of people who take pride in the quality of work they provide. Even when minor problems have occurred, your staff has bent over backwards to correct the problems and then quickly brought the problem to my attention. I believe that your employees' work ethic is directly responsible for me getting my new job.

When I take over as the Branch Chief of the Operations Branch at the US Department of Justice Computer Center, I know I will be leaving the NRC in good hands. I will never forget the support and lessons I have learned while working with your company.

Ultimately, all I can say is Thank You.

A handwritten signature in cursive script that reads "David A. Barrow".

David A. Barrow, Project Officer  
NRC Data Center Operations Contract  
US Nuclear Regulatory Commission  
Washington, D.C. 20555

CC: McCubbin, Sharlene  
Voglewede, John